

**Lean approaches to Training  
for D2L: No Fear Online or Off**  
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*Temple College, Texas*

**About Temple College**

**R. Craig Collins**

- CIS Faculty
- Professional Development Coordinator
- Faculty liaison with eLearning Team

**Brian St. Amour**

- Director, eLearning
- Computer Industry Background

**About Temple College**

**D2L Support**

**Support Team**

- VP of eLearning\*
- Director of eLearning
- eLearning/VCT Coordinator
- Faculty

**Technology**

- D2L forums, FAQs, Website
- IT department's new Call Center software

**Overview**

**eLearning Goals**

**Faculty Workshops**

**Student Orientation**

**Tutorials**

**Screen Capture**

**eLearning Goals: beyond the FAQ**

**Faculty: Exposure prior to first use**

- Workshop part of Professional Development Program

**On Demand**

- Faculty Resource shell
- eLearning Office personnel
- Forums

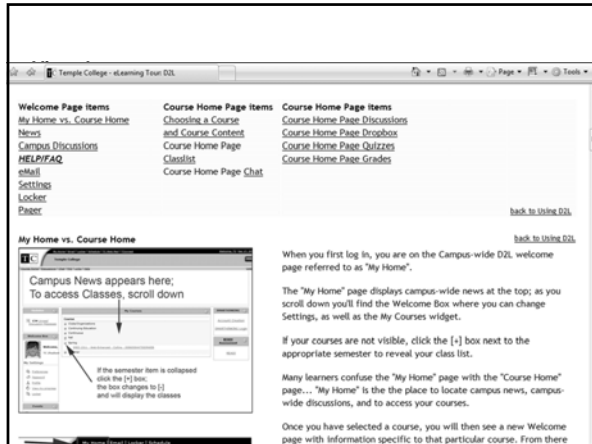
**Peer to Peer**

**Goal: Reduce support requests**

**eLearning Goals: beyond the FAQ 2**

**Students: Exposure prior to first use**

- Orientation
- Virtual Tour



**eLearning Goals: beyond the FAQ**

**Students: Exposure prior to first use**

- Orientation
- Virtual Tour

**On Demand**

- Forums
- eLearning lab and Office personnel

**Goal: Reduce support requests**

**Goal: support retention**

**Faculty Workshops**

**Prior to semester start and Spread over semester**

- Overview
- Gradebook
- Quizzes
- Discussions
- End of

**Workshop participation recorded in faculty records**

**Student Orientation**

**(How we reduce our calls)**

**eLearning, not just D2L**

- VCT
- WebMail
- Registration
- D2L

**D2L portion of Orientation**

**Traditional Class format**

- Several Sessions offered
- Sessions before each term
- Sessions during first week of term

**Web Resources, outside of D2L**

- Access info before enrollment
- Guided tour
- Videos

**Tutorials**

**Quick tour**

- Guided Tour
- D2L Tour
- Quizzes

## Screen Capture

### Why Video?

- Simulation has more impact than still images

### Demo

- [Sample video](#)



## Screen Capture 2

### Why Video?

- Simulation has more impact than still images

### Demo

- Sample video

### How to:

Camstudio

## Camstudio (camstudio.org) FREE



## Camtasia (<http://www.techsmith.com/camtasia.asp>)



## Screen Capture 3

### Why Video?

- Simulation has more impact than still images

### Demo

- Sample video

### How to:

Camstudio

Camtasia

Atomic Learning ([atomiclearning.com](http://atomiclearning.com))

## Recap

eLearning Goals

Faculty Workshops

Student Orientation

Tutorials

Screen Capture

## **Resources**

### **Guided Tour**

- [www.templeic.edu/elearn/elearn.com](http://www.templeic.edu/elearn/elearn.com)

### **Using Camtasia, Camstudio**

- [www.templeic.edu/dept/cis/CCollins/common/training.html](http://www.templeic.edu/dept/cis/CCollins/common/training.html)